

APPENDIX

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REGIONAL EQUITY MEETINGS: ISSUE SUMMARIES AND FOLLOW-UP ACTIONS

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
MATTAPAN CDC - INTERVIEWED: FEBRUARY 15, 2005					
PROVIDE MORE FREQUENT SERVICE ON THE FAIRMOUNT LINE	REFER TO MBTA PLANNING, RAILROAD OPERATIONS	UPGRADE FAIRMOUNT LINE AND STATIONS	INFORM MPO FOR CONSIDERATION IN TIP AND REFER TO MBTA PLANNING FOR CIP	SILVER LINE EXTENSION - DUDLEY TO MATTAPAN STATION	REFER TO MPO FOR CONSIDERATION IN UPWP; REFER TO MBTA
EXTEND PUBLIC TRANSIT TO SITE OF FORMER BOSTON STATE HOSPITAL (600 - 700 NEW RESIDENTIAL UNITS BEING CONSTRUCTED)	REFER TO MBTA, SERVICE PLANNING	ACCESSIBILITY IMPROVEMENTS TO THE MATTAPAN HIGH-SPEED LINE-ALL STATIONS	REFER TO MBTA PLANNING FOR CIP, INFORM MPO	MOVE LOCATION OF PROPOSED NEW STATION AT BLUE HILL AVENUE TO FORMER CODY FORD SITE (CUMMINS HIGHWAY)	REFER TO MBTA PLANNING
PROVIDE EXTENDED TRANSIT SERVICE TO FRANKLIN PARK ZOO-TOURIST	REFER TO MBTA PLANNING, SERVICE PLANNING	SILVER LINE EXTENSION - DUDLEY SQUARE TO MATTAPAN (ALONG BLUE HILL AVE.)	REFER TO MBTA PLANNING FOR CIP, INFORM MPO	NEPONSET RIVER GREENWAY TRAIL - MILTON TO MATTAPAN	REFER TO MPO FOR CONSIDERATION IN UPWP
		EXTEND THE NEPONSET RIVER GREENWAY TRAIL FROM MILTON INTO MATTAPAN	REFER TO BOSTON TRANSPORTATION DEPARTMENT (BTD) AND TO THE MPO FOR CONSIDERATION IN TIP		
		PEDESTRIAN IMPROVEMENTS - WALKWAYS/TRAILS, SIDEWALKS, AUDIBLE CROSSING SIGNS, BRAILLE SIGNS	REFER TO BTD AND EOT/ MASSHIGHWAY PLANNING, INFORM MPO		
		ROADWAY IMPROVEMENTS TO REDUCE CONGESTION - BLUE HILL AVE., RIVER ST.	REFER TO BTD AND EOT/ MASSHIGHWAY PLANNING, INFORM MPO		
ASIAN CDC - INTERVIEWED: FEBRUARY 16, 2005					
TRANSIT SERVICE IS ABUNDANT IN THE NEIGHBORHOOD.	REFER TO BTD AND EOT/ MASSHIGHWAY PLANNING	PEDESTRIAN IMPROVEMENTS - FOR ACCESS AND SAFETY (IMPROVEMENTS TO CROSSWALK VISIBILITY, SIGNALS)	REFER TO BTD AND EOT/ MASSHIGHWAY PLANNING		
TRAFFIC CONGESTION IS A PROBLEM - PARTICULARLY ON KNEELAND ST. AND WASHINGTON ST.)	REFER TO BTD AND EOT/ MASSHIGHWAY PLANNING	ROADWAY IMPROVEMENTS TO REDUCE CONGESTION AND TRAFFIC MANAGEMENT SOLUTIONS - KNEELAND ST. AND WASHINGTON ST.	REFER TO BTD AND EOT/ MASSHIGHWAY PLANNING		
PEDESTRIAN IMPROVEMENTS - RESTRIPING CROSSWALKS	REFER TO BTD AND EOT/ MASSHIGHWAY PLANNING	INSTALL BILINGUAL SIGNAGE AT CROSSWALKS, BUS STOPS, RAPID TRANSIT	REFER TO BTD AND MBTA PLANNING, OFFICE OF CIVIL RIGHTS AND DIVERSITY		

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
<p>PROVIDE BUS ROUTE IMPROVEMENTS – SCHEDULE IMPROVEMENTS AND REDUCED HEADWAYS FOR ROUTES 57, 64, 66, AND 86</p> <p>PROVIDE GREEN LINE SERVICE IMPROVEMENTS – B LINE OVERCROWDING, BYPASS STATIONS, SERVES STUDENTS, NOT RESIDENTS</p> <p>IMPROVE REVERSE COMMUTE OPTIONS – WOULD LIKE TRANSIT ACCESS TO JOBS IN THE ROUTE 128, WALTHAM AREA</p> <p>CLEAN AND REPAIR ROADWAYS</p> <p>ENFORCE/DEVELOP PARKING REGULATIONS – NON-RESIDENTS TAKE SPACES FOR ACCESSING TRANSIT/RIDESHARING OR ENTERTAINMENT; ALSO PARK LONG-TERM ON COMMONWEALTH AVE.; ALSO PROBLEMS AT BRIGHTON H.S. LOT AND ON CAMBRIDGE ST.</p>	<p>REFER TO MBTA SERVICE PLANNING</p> <p>REFER TO MBTA SERVICE PLANNING</p> <p>REFER TO MBTA PLANNING, INFORM MPO (SUBURBAN MOBILITY)</p> <p>REFER TO BTD</p> <p>REFER TO BTD</p>	<p>COMMUTER RAIL STATION IN ALLSTON, WORCESTER LINE – HARVARD SHOULD CONSTRUCT AND PROVIDE OTHER TRANSIT IMPROVEMENTS</p> <p>CONSTRUCT A SOUND BARRIER ALONG THE MASSPIKE</p> <p>CREATE PEDESTRIAN ACCESS TO THE CHARLES RIVER FROM CAMBRIDGE ST./RIVER ST. BRIDGE</p> <p>GREEN LINE STATION ACCESSIBILITY – ALL SHOULD BE MADE ADA ACCESSIBLE</p>	<p>REFER TO MBTA PLANNING</p> <p>REFER TO MASSPIKE</p> <p>REFER TO BT, INFORM MPO</p> <p>REFER TO MBTA PLANNING FOR CIP</p>	<p>COMMUTER RAIL STATION IN ALLSTON, WORCESTER LINE</p> <p>REALIGN PROPOSED URBAN RING ROUTE THROUGH ALLSTON – PROVIDE BETTER CONNECTIONS WITH ALLSTON-BRIGHTON</p> <p>IMPROVE REVERSE COMMUTE OPTIONS – TRANSIT ACCESS TO JOBS IN THE ROUTE 128, WALTHAM AREA</p> <p>TRUCK VOLUMES ON WESTERN AVE. ARE TOO HIGH/NEED TO BE REDUCED – THEY CAUSE CONGESTION FOR MBTA BUS ROUTES 70, 70A, 86, FOR OTHER TRAFFIC IN PEAK PERIODS, AND COMMUNITY DISCOMFORT</p> <p>AUTOMOBILE TRAFFIC ON TREMONT ST. TO OAK SQUARE AND ON PARSON ST. ARE HIGH AND CAUSE COMMUNITY DISCOMFORT. PROBLEM INCREASED WITH CLOSING OF NEWTON CORNER EXIT FROM MASSPIKE</p> <p>PROBLEMS WITH PARKING – NON-RESIDENTS TAKE SPACES FOR ACCESSING TRANSIT/RIDESHARING OR ENTERTAINMENT; ALSO PARK LONG-TERM ON COMMONWEALTH AVE.; ALSO PROBLEMS AT BRIGHTON H.S. LOT AND ON CAMBRIDGE ST.</p> <p>CONCERNS OVER PLANNED DEVELOPMENTS BY HARVARD (BRIGHTON) AND BY BOSTON COLLEGE (LAKE ST./FORMER ARCHDIOCESE)</p>	<p>REFER TO MBTA PLANNING</p> <p>REFER TO MBTA PLANNING</p> <p>REFER TO MPO (UPWP AND SUBURBAN MOBILITY)</p> <p>REFER TO MPO (UPWP)</p> <p>REFER TO MASSPIKE AND TO MPO (UPWP)</p> <p>REFER TO BTD</p> <p>CDC IS CONDUCTING NEIGHBORHOOD TRANSPORTATION STUDY</p>

ALL STON-BRIGHTON CDC - INTERVIEWED: FEBRUARY 22, 2005

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
SOUTHWEST BOSTON CDC - INTERVIEWED: FEBRUARY 22, 2005					
PROVIDE MORE FREQUENT SERVICE ON THE FAIRMOUNT LINE	REFER TO MBTA PLANNING	UPGRADE FAIRMOUNT LINE AND STATIONS	INFORM MPO FOR CONSIDERATION IN TIP AND REFER TO MBTA PLANNING		
MOVE ADDITIONAL TRAINS BACK TO SOUTH STATION; AIR POLLUTION FROM ADDITIONAL AND IDLING TRAINS AT READVILLE YARD	REFER TO MBTA PLANNING, ENVIRONMENTAL	MAKE ROADWAY IMPROVEMENTS - PARTICULARLY ON HYDE PARK AVE. AND RIVER ST.	REFER TO CITY OF BOSTON		
IMPROVED TRANSIT SERVICE TO LONGWOOD MEDICAL AREA - AN ISSUE FOR MINORITY AND OTHER RESIDENTS	REFER TO MBTA PLANNING				
ALLSTON-BRIGHTON AREA PLANNING ACTION COUNCIL - INTERVIEWED: MARCH 3, 2005					
PROVIDE CUSTOMER SERVICE TRAINING FOR DRIVERS	REFER TO MBTA OPERATIONS	INSTALL SHELTERS AT BUS STOPS AND GREEN LINE STATIONS	REFER TO MBTA AND CITY OF BOSTON	COMMUTER RAIL STATION IN ALLSTON	CONSIDER FOR UPWP; REFER TO MBTA PLANNING
PROVIDE BUS ROUTE IMPROVEMENTS - SCHEDULE IMPROVEMENTS AND REDUCED HEADWAYS FOR ROUTES 57, 64, 66, AND 86	REFER TO MBTA - SERVICE PLANNING	CONSTRUCT COMMUTER RAIL STATION IN ALLSTON	REFER TO MBTA PLANNING		
FIELDS CORNER CDC - INTERVIEWED: MARCH 8, 2005					
IMPROVED EAST-WEST TRANSIT ACCESS TO NEIGHBORHOODS THROUGHOUT BOSTON	REFER TO MBTA PLANNING			EXAMINATION OF COMMUTER TRAFFIC ON LOCAL STREETS, PARTICULARLY DORCHESTER AVENUE	CONSIDER FOR UPWP; REFER TO BTB AND EOT/ MASSHIGHWAY PLANNING
MANAGE PARKING ISSUES ON NEIGHBORHOOD STREETS; REDUCE IMPACTS OF COMMUTERS	REFER TO BTB				
LOCAL ROADS BEING USED AS "COMMUTER ROUTES," PARTICULARLY DORCHESTER AVENUE	REFER TO BTB, MPO AND EOT/MASSHIGHWAY PLANNING				
BETTER COORDINATION BETWEEN PUBLIC AND PRIVATE UTILITY COMPANIES WHEN REPAIRING INFRASTRUCTURE	REFER TO BTB AND PRIVATE UTILITY COMPANIES (NSTAR AND KEYSAN)				

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
VIET-AID - INTERVIEWED: MARCH 17, 2005 AND COMMUNITY MEETING: APRIL 6, 2005					
IMPROVEMENTS IN SAFETY/ SECURITY AT TRANSIT STATIONS	REFER TO MBTA AND CITY OF BOSTON POLICE DEPARTMENTS	INSTALLATION OF NEW LIGHTING UNDER THE FREEMAN STREET BRIDGE	REFER TO MBTA OPERATIONS AND DESIGN/CONSTRUCTION	RECONFIGURATION OF THE INTERSECTION OF FREEPORT STREET, PLEASANT STREET AND DORCHESTER AVENUE	CONSIDER FOR UPWP; REFER TO BTD AND EOT/MASSHIGHWAY PLANNING
IMPROVED TRAFFIC FLOW ON DORCHESTER AVENUE	REFER TO BTD	RECONFIGURATION OF THE INTERSECTION OF FREEPORT STREET, PLEASANT STREET AND DORCHESTER AVENUE	REFER TO BTD		
PARKING ENFORCEMENT AT BUS STOPS AND ON NEIGHBORHOOD STREETS	REFER TO BTD AND BOSTON POLICE DEPARTMENT	INSTALLATION OF UNIVERSAL SYMBOL PEDESTRIAN CROSSING SIGNALS	REFER TO BTD		
		BILINGUAL SIGNAGE AT TRANSIT STOPS	REFER TO MBTA SERVICE PLANNING, INFORM MPO		
DUDLEY STREET NEIGHBORHOOD INITIATIVE - INTERVIEWED: MARCH 17, 2005					
PROVIDE MORE FREQUENT SERVICE ON THE FAIRMOUNT LINE	REFER TO MBTA PLANNING AND RAILROAD OPERATIONS	UPGRADE FAIRMOUNT LINE AND STATIONS	INFORM MPO FOR CONSIDERATION IN TIP AND REFER TO MBTA PLANNING	RECONSIDER THE PROPOSED ROUTE FOR THE URBAN RING IN ROXBURY	REFER TO MBTA PLANNING
SERVICE IMPROVEMENTS TO SILVER LINE WASHINGTON STREET	REFER TO MBTA SERVICE PLANNING	RECONSTRUCTION/REHABILITATION OF NEIGHBORHOOD INFRASTRUCTURE (ROADS AND BRIDGES)	REFER TO BTD, MBTA PLANNING AND EOT/ MASSHIGHWAY PLANNING	INEQUITY OF FARES TO SERVICE RECEIVED	REFER TO MBTA PLANNING AND SERVICE PLANNING
IMPROVED TRAFFIC FLOW ON MAJOR ROADWAYS SUCH AS MASS AVE, COLUMBIA ROAD, BLUE HILL AVE AND HOWARD AVE	REFER TO BTD	INSTALLATION OF NEW OR MISSING SIGNS FOR BRIDGES, CROSSWALKS, STREET NAMES AND SPEED LIMITS	REFER TO BTD, MBTA PLANNING AND EOT/ MASSHIGHWAY PLANNING		
IMPROVED COORDINATION OF SERVICE TO MAKE TRANSFERS AMONG TRANSIT MODES	REFER TO MBTA SERVICE PLANNING				

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
CAMBRIDGE COMMUNITY DEVELOPMENT DEPARTMENT - INTERVIEWED: APRIL 5, 2005					
SERVICE IMPROVEMENTS TO THE RIDE	REFER TO MBTA SERVICE PLANNING AND OTA	CONSTRUCTION OF A PEDESTRIAN BRIDGE OVER THE FITCHBURG LINE TO ACCESS ALEWIFE STATION FROM CONCORD AVENUE	REFER TO MBTA PLANNING, INFORM MPO	CORRIDOR STUDY OF THE ALEWIFE AREA FROM AN ALTERNATIVE MODE POINT OF VIEW	REFER TO MPO FOR CONSIDERATION IN UPWP
		CONSTRUCTION OF THE URBAN RING	INFORM MPO FOR CONSIDERATION IN TIP AND REFER TO MBTA	CREATION OF A LONG-TERM COMPREHENSIVE PLAN FOR ALEWIFE BROOK PARKWAY	REFER TO MPO FOR CONSIDERATION IN UPWP
		PLACEMENT OF ROUTE SIGNS, SCHEDULES AND BENCHES AT BUS STOPS WHERE SHELTERS CANNOT FIT.	REFER TO MBTA SERVICE PLANNING AND FOR CIP		
		CONTINUED SUPPORT AND FUNDING OF THE CAMBRIDGE EZRIDE SHUTTLE	INFORM MPO FOR CONSIDERATION IN TIP AND REFER TO EOT/MASSHIGHWAY PLANNING		
SALEM HARBOR CDC - INTERVIEWED: APRIL 11, 2005					
PARKING MANAGEMENT ALONG BRIDGE STREET	REFER TO CITY OF SALEM PLANNING AND POLICE DEPARTMENTS	CONSTRUCTION OF THE SALEM STATION PARKING GARAGE	REFER TO MBTA PLANNING, INFORM MPO	COMMENDATION FOR IMPROVED NORTH-SHORE BUS SERVICE	REFER TO MBTA SERVICE PLANNING
		PEDESTRIAN IMPROVEMENTS – WALKWAYS, SIDEWALKS AND CROSSING SIGNS	INFORM MPO FOR CONSIDERATION IN TIP AND REFER TO CITY OF SALEM PLANNING AND PUBLIC WORKS DEPARTMENTS		
		SUPPORT FOR THE RECONSTRUCTION OF BOSTON AND BRIDGE STREETS	REFER TO EOT/MASSHIGHWAY PLANNING; INFORM MPO FOR CONSIDERATION IN TIP		
		FOCUS EFFORTS ON IMPROVEMENTS TO COMMUTER RAIL SERVICE RATHER THAN EXTENDING THE BLUE LINE FROM REVERE	REFER TO MBTA PLANNING		
DORCHESTER BAY EDC - INTERVIEWED: APRIL 13, 2005					
PROVIDE MORE FREQUENT SERVICE ON THE FAIRMOUNT LINE	REFER TO MBTA PLANNING AND RAILROAD OPERATIONS	UPGRADE FAIRMOUNT LINE AND STATIONS	INFORM MPO FOR CONSIDERATION IN TIP AND REFER TO MBTA PLANNING FOR CIP		
REDUCING OVERCROWDING ON AND BETTER SCHEDULING OF BUSES	REFER TO MBTA SERVICE PLANNING	PLACEMENT OF ROUTE SIGNS, SCHEDULES AND SHELTERS AT BUS STOPS	REFER TO MBTA PLANNING FOR CIP		
PROVIDING TRANSIT ACCESS TO SCHOOL AND JOBS FOR YOUTH AND YOUNG ADULTS	REFER TO MBTA PLANNING AND SERVICE PLANNING				

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
FRAMINGHAM COMMUNITY PARTNERSHIP - INTERVIEWED: JUNE 1, 2005					
ENFORCEMENT IN MAKING LIFT DRIVERS STICK TO DESIGNATED ROUTES	REFER TO TOWN OF FRAMINGHAM PLANNING DEPARTMENT	PROVIDING TRANSPORTATION FOR JOB OPPORTUNITIES AND TRAINING	INFORM MPO FOR CONSIDERATION IN TIP AND REFER TO MBTA PLANNING FOR CIP	ASSISTANCE TO NON-ENGLISH SPEAKING PERSONS IN OBTAINING DRIVERS LICENSES	REFER TO RMV AND TOWN OF FRAMINGHAM
SHORTER HEADWAYS ON LIFT SERVICE	REFER TO TOWN OF FRAMINGHAM PLANNING DEPARTMENT	IMPROVEMENTS TO PEDESTRIAN ACCESS THROUGHOUT FRAMINGHAM	REFER TO MPO FOR CONSIDERATION AS A WALKABLE COMMUNITY WORKSHOP AND CONSIDERATION IN TIP	IMPROVED PUBLIC TRANSPORTATION SHOULD INCLUDE STUDENT POPULATIONS AT AREA COLLEGES	REFER TO MPO FOR CONSIDERATION IN UPWP AND FRAMINGHAM PLANNING DEPARTMENT
INCREASED ADVERTISING AND BETTER MAINTENANCE OF LIFT SERVICE	REFER TO TOWN OF FRAMINGHAM PLANNING DEPARTMENT			EASE TRAFFIC CONGESTION ON AREA ROADWAYS	REFER TO MPO FOR CONSIDERATION IN UPWP; EXAMINATION IN MIMS
SERVICE IMPROVEMENTS TO THE RIDE	REFER TO MBTA, SERVICE PLANNING AND OFFICE OF TRANSPORTATION ACCESS (OTA)				
USE OF TAXI VOUCHERS FOR TRANSPORTATION SERVICES	REFER TO MBTA, SERVICE PLANNING AND TOWN OF FRAMINGHAM PLANNING DEPARTMENT				
NEED FOR TRANSPORTATION SERVICES TO PERSONS WITH DISABILITIES	REFER TO MBTA SERVICE PLANNING AND OTA				
CHELSEA GREEN SPACE AND RECREATION COMMITTEE - INTERVIEWED: JULY 29, 2005					
OVERCROWDING ON BUSES AT PEAK TIMES	REFER TO MBTA SERVICE PLANNING	LACK OF BICYCLE ACCESS INTO BOSTON AND INSTALLATION OF BICYCLE RACKS ON ALL BUSES IN CHELSEA	REFER TO MBTA PLANNING AND EOT/MASSHIGHWAY PLANNING, INFORM MPO	PROVIDING REDUCED FARES FOR COMMUTER RAIL TRIPS IN BOSTON	REFER TO MBTA PLANNING AND BUDGET
PROVIDING EXPRESS BUS SERVICE ON THE ROUTE 111 INTO BOSTON	REFER TO MBTA SERVICE PLANNING	IMPLEMENT THE PROPOSED CT6 IN CHELSEA	REFER TO MBTA PLANNING AND SERVICE PLANNING	TRANSIT ACCESS FOR SCHOOL-AGED CHILDREN	REFER TO MBTA PLANNING AND MASSRIDES
MAKING SCHEDULE IMPROVEMENTS ON THE ROUTE 112 BUS	REFER TO MBTA SERVICE PLANNING	INSTALLATION OF BUS SHELTERS	REFER TO MBTA PLANNING, FOR CIP, INFORM MPO		
COURTESY TRAINING FOR MBTA BUS DRIVERS	REFER TO MBTA OFFICE OF CIVIL RIGHTS AND DIVERSITY AND SERVICE PLANNING	IMPROVED PEDESTRIAN ACCESS TO CHELSEA STATION	REFER TO MBTA PLANNING, CITY OF CHELSEA, AND EOT/MASSHIGHWAY PLANNING, INFORM MPO		
ENSURE THAT COMMUTER RAIL TRAINS STOP AT CHELSEA STATION	REFER TO MBTA RAILROAD OPERATIONS AND PLANNING	CREATION OF A MULTI-USE TRAIL THROUGH CHELSEA, EAST BOSTON AND EVERETT	REFER TO EOT/MASSHIGHWAY PLANNING AND THE CITIES OF BOSTON, CHELSEA AND EVERETT, INFORM THE MPO		
REPAVING OF REVERE BEACH PARKWAY (ROUTE 16)	REFER TO EOT/MASSHIGHWAY PLANNING AND DCR	STRIPING OF BICYCLE LANES ON STATE ROUTES	REFER TO EOT/MASSHIGHWAY PLANNING		

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
SOMERVILLE TRANSPORTATION EQUITY PARTNERSHIP (STEP) - INTERVIEWED: OCTOBER 14, 2005					
INFREQUENCY OF BUS SERVICE IN EAST SOMERVILLE	REFER TO MBTA SERVICE PLANNING	LACK OF BUS SHELTERS	REFER TO MBTA PLANNING, FOR CIP, INFORM MPO	TRUCK TRAFFIC CONCERNS	REFER TO CITY OF SOMERVILLE AND MPO
EARLY MORNING BUS SERVICE ON WEEKENDS	REFER TO MBTA SERVICE PLANNING	BARRIERS TO WALKING	REFER TO CITY OF SOMERVILLE AND EOT/MASSHIGHWAY PLANNING, INFORM MPO FOR WALKABLE COMMUNITY WORKSHOP	LACK OF INFORMATION REGARDING TRANSIT SERVICE	REFER TO MBTA SERVICE PLANNING
LACK OF TRANSFERS BETWEEN SAME AND DIFFERENT MODES	REFER TO MBTA SERVICE PLANNING	BARRIERS TO BICYCLING	REFER TO CITY OF SOMERVILLE AND MPO	AIR POLLUTION CONCERNS	REFER TO MPO
LENGTH OF CURRENT BUS ROUTES	REFER TO MBTA SERVICE PLANNING				
PARATRANSIT NEEDS FOR RESIDENTS	REFER TO MBTA SERVICE PLANNING AND OTA				
SOMERVILLE COMMUNITY CORPORATION (SCC) - INTERVIEWED: SEPTEMBER 25, 2006					
"IMPROVE BUS SERVICE IN EAST SOMERVILLE"	REFER TO MBTA - SERVICE PLANNING	INSTALL MORE BUS SHELTERS AND BENCHES, PARTICULARLY IN EAST SOMERVILLE	REFER TO MBTA PLANNING, FOR CIP, INFORM MPO	KEEPING AREAS AFFORDABLE IN LIGHT OF THE PROPOSED GREEN LINE EXTENSION	REFER TO CITY OF SOMERVILLE AND INFORM MPO
LACK OF NORTH-SOUTH BUS ROUTES	REFER TO MBTA PLANNING	IMPROVE PEDESTRIAN AND BICYCLE ACCESS TO, AND CONDITIONS AROUND, SULLIVAN SQUARE	REFER TO CITY OF SOMERVILLE AND EOT/MASSHIGHWAY PLANNING	LACK OF INFORMATION, INCLUDING BILINGUAL INFORMATION, REGARDING TRANSIT SERVICE	REFER TO MBTA SERVICE PLANNING, OFFICE OF CIVIL RIGHTS AND DIVERSITY
		IMPROVE TRAFFIC PATTERNS AROUND UNION SQUARE, FOCUS ON SAFETY FOR PEDESTRIANS AND BICYCLISTS	REFER TO CITY OF SOMERVILLE AND EOT/MASSHIGHWAY PLANNING	SUGGESTIONS FOR FUTURE OUTREACH	REFER TO MPO

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
LYNN COMMUNITY MINORITY CULTURAL CENTER - INTERVIEWED: FEBRUARY 8, 2008					
PROVIDE TRANSIT SERVICE TO EMPLOYMENT OPPORTUNITIES IN THE NORTH SHORE, LOWELL, METHUEN, ANDOVER, DANVERS, AND CAMBRIDGE	INFORM MPO (FOR CONSIDERATION IN UPWP) AND REFER TO MBTA SERVICE PLANNING	EXTEND THE BLUE LINE TO LYNN	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT AND TO EOTPW	ADDRESS THE NEEDS OF PEOPLE WHO CAN NOT AFFORD TRANSIT FARES	INFORM MPO (FOR CONSIDERATION IN UPWP) AND REFER TO MBTA PLANNING & DEVELOPMENT
IMPROVE CONDITION OF AND MAINTAIN COMMUTER RAIL STATION	REFER TO MBTA SERVICE PLANNING			STUDY ALTERNATIVES FOR IMPROVING TRAFFIC FLOW (MPO STUDIED OTHER PARTS OF ROUTE 129 (LYNNFIELD SQUARE) AND ROUTE 1 IN MID-NORTH SHORE REGIONAL TRANSPORTATION STUDY)	INFORM MPO AND REFER TO CITY OF LYNN AND TOWN OF LYNNFIELD
PROVIDE REGIONAL BUS SERVICE TO INCLUDE SERVICE BETWEEN LYNN AND THE DANVERS CAMPUS OF NORTH SHORE COMMUNITY COLLEGE, AS WELL AS BETWEEN THE NORTH SHORE COMMUNITY COLLEGE CAMPUSES (BEVERLY, DANVERS, AND LYNN) AND UMASS LOWELL	INFORM MPO (FOR CONSIDERATION IN SUBURBAN MOBILITY) AND REFER TO MBTA SERVICE PLANNING				
LYNN ECONOMIC OPPORTUNITY - INTERVIEWED: FEBRUARY 21, 2008					
PROVIDE BETTER TRANSIT COVERAGE TO DESTINATIONS NORTH AND WEST OF LYNN	INFORM MPO (FOR CONSIDERATION IN UPWP) AND REFER TO MBTA SERVICE PLANNING	EXTEND THE BLUE LINE TO LYNN	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT AND TO EOTPW	PROVIDE TRANSPORTATION FOR DAY-LABOR JOBS	INFORM MPO (FOR CONSIDERATION IN UPWP)
PROVIDE TRANSIT ACCESS TO EMPLOYMENT OPPORTUNITIES AROUND 128, ALONG ROUTE 1, AND IN OTHER NORTH SHORE COMMUNITIES	INFORM MPO (FOR CONSIDERATION IN UPWP) AND REFER TO MBTA SERVICE PLANNING			PROVIDE DISCOUNT TICKETS FOR SOCIAL SERVICE AGENCIES TO DISTRIBUTE TO CLIENTS WHO ARE TOO POOR TO AFFORD TRANSIT FARES FOR NECESSARY TRIPS	INFORM MPO (FOR CONSIDERATION IN UPWP) AND REFER TO MBTA PLANNING & DEVELOPMENT
INCREASE OFF-PEAK FREQUENCY ON COMMUTER RAIL	REFER TO MBTA SERVICE PLANNING			PROVIDE TRANSIT SERVICE TO THE DEPARTMENT OF TRANSPORTATION ASSISTANCE OFFICE IN SALEM	INFORM MPO (FOR CONSIDERATION IN THE TDM PROGRAM) AND REFER TO MBTA CUSTOMER CARE
LYNN HOUSING AUTHORITY - INTERVIEWED: FEBRUARY 25, 2008					
PROVIDE AFFORDABLE (FOR THE POOR) PARATRANSIT SERVICE WHICH CAN ACCOMMODATE THE NEEDS OF THE ELDERLY AND DISABLED	INFORM MPO AND REFER TO MBTA OTA			PROVIDE A SHUTTLE SERVICE TO MARKET BASKET AND WAL-MART IN DANVERS	INFORM MPO (FOR CONSIDERATION IN THE TDM PROGRAM) AND REFER TO MBTA CUSTOMER CARE
IMPROVE THE RELIABILITY AND AVAILABILITY OF THE RIDE	REFER TO MBTA OTA			PROVIDE INTRACITY BUS SERVICE (SIMILAR TO THE OLD EAST-WEST LOOP)	INFORM MPO (FOR CONSIDERATION IN THE TDM PROGRAM) AND REFER TO MBTA CUSTOMER CARE

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
LYNN HOUSING AUTHORITY - INTERVIEWED: FEBRUARY 25, 2008 (CONT.)					
				STUDY TRAFFIC FLOW AROUND THE COMMON IN GENERAL AND THE TRAFFIC FLOW FROM FEDERAL STREET TO SOUTH COMMON STREET TO COMMERCIAL STREET, PARTICULARLY AT THE INTERSECTION OF SOUTH COMMON AND COMMERCIAL	INFORM MPO (FOR CONSIDERATION IN UPWP) AND REFER TO CITY OF LYNN
				PROVIDE TRANSPORTATION SERVICE FOR SICK VISITS TO PHYSICIANS AND RETURN TRIPS FROM CANCER TREATMENTS, HOSPITALIZATION, AND OTHER HEALTH SERVICES WHERE THE PATIENT NEEDS DIRECT TRANSPORT HOME	INFORM MPO AND REFER TO MBTA OTA
LYNN MULTIDISCIPLINARY TEAM - SURVEY RESPONSES RECEIVED BY MPO STAFF: FEBRUARY 28 AND 29, 2008					
PROVIDE SERVICE TO ACCOMMODATE THE NEEDS OF ELDERLY AND DISABLED WHO CAN NOT USE PUBLIC TRANSPORTATION (E.G., THE BUS STOP IS TOO FAR) AND ARE NOT ELIGIBLE FOR THE RIDE	INFORM MPO AND REFER TO MBTA OTA	USE ACCESSIBLE, USER-FRIENDLY, SMALLER VEHICLES FOR ELDERLY	INFORM MPO AND REFER TO MBTA OTA	RUN ACCESSIBLE BUSES	REFER TO MBTA OTA AND CUSTOMER CARE
IMPROVE RELIABILITY OF THE RIDE	REFER TO MBTA OTA	PROVIDE SHELTERS AND BENCHES AT BUS STOPS	REFER TO MBTA OPERATIONS	PROVIDE FUNDING FOR COUNCILS ON AGING TO PURCHASE OR CONTRACT FOR TRANSPORTATION SERVICES	INFORM MPO AND REFER TO EOTPW
PROVIDE ACCESSIBLE TRANSPORTATION FOR TRIPS TO STORES, MALLS, AND ENTERTAINMENT CENTERS	INFORM MPO AND REFER TO MBTA SERVICE PLANNING AND OTA			ADDRESS THE NEEDS OF PEOPLE WHO CAN NOT AFFORD TRANSIT FARES	INFORM MPO (FOR CONSIDERATION IN UPWP) AND REFER TO MBTA PLANNING & DEVELOPMENT
PROVIDE MORE DIRECT SERVICE TO OTHER COMMUNITIES, INCLUDING PEABODY AND CHELSEA	INFORM MPO AND REFER TO MBTA SERVICE PLANNING			PROVIDE TAXI VOUCHERS FOR PEOPLE WHO ARE TEMPORARILY DISABLED OR HAVE TREMENDOUS DIFFICULTY USING PUBLIC TRANSPORTATION DUE TO ECONOMIC OR PHYSICAL CONDITION AND DO NOT QUALIFY FOR PT-1 (MASSHEALTH) TRANSPORTATION	INFORM MPO AND REFER TO MBTA OTA

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
LYNN MULTIDISCIPLINARY TEAM - SURVEY RESPONSES RECEIVED BY MPO STAFF: FEBRUARY 28 AND 29, 2008 (CONT.)					
PROVIDE EVENING SERVICE TO/FROM UNION HOSPITAL FOR PATIENTS, VISITORS, AND EMPLOYEES	INFORM MPO AND REFER TO MBTA SERVICE PLANNING			PROVIDE TRANSPORTATION SERVICE FOR SICK VISITS TO PHYSICIANS AND RETURN TRIPS FROM CANCER TREATMENTS, HOSPITALIZATION, AND OTHER HEALTH SERVICES WHERE THE PATIENT NEEDS DIRECT TRANSPORT HOME	INFORM MPO AND REFER TO EOTPW AND MBTA OTA
				PROVIDE VAN SERVICE TO AND FROM SITES WHERE IT IS DIFFICULT FOR PATIENTS TO TRAVEL (E.G., BOSTON HOSPITALS, LAHEY CLINIC, LOWELL ASSOCIATION FOR THE BLIND, PHYSICIANS' OFFICES, AND DANVERS WOMEN'S HEALTH)	INFORM MPO AND REFER TO MBTA OTA
REVERE HOUSING AUTHORITY - INTERVIEWED: FEBRUARY 15, 2008					
NO TRANSPORTATION ISSUES; ALL DEVELOPMENTS ARE LOCATED ON BUS LINES AND/OR WITHIN WALKING DISTANCE OF RAPID TRANSIT.					
REVERE COMMUNITY DEVELOPMENT DEPARTMENT - INTERVIEWED: FEBRUARY 19, 2008					
		IMPROVE TRAFFIC FLOW THROUGH ROUTES 60 AND 1A ROTARIES (EXAMINED IN MPO'S LOWER NORTH SHORE TRANSPORTATION IMPROVEMENTS STUDY)	INFORM MPO AND REFER TO CITY OF REVERE	BUILD A PARKING GARAGE AT WONDERLAND AND MORE PARKING AT ALL STATIONS	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT
		CONSTRUCT BYPASS CONNECTORS BETWEEN ROUTES 1A AND 16 AND ROUTES 16 AND 1 (EXAMINED IN MPO'S LOWER NORTH SHORE TRANSPORTATION IMPROVEMENTS STUDY)	INFORM MPO AND REFER TO CITY OF REVERE		
		WIDEN ROUTE 1 FROM COPELAND CIRCLE TO ROUTE 16 (EXAMINED IN MPO'S LOWER NORTH SHORE TRANSPORTATION IMPROVEMENTS STUDY)	INFORM MPO AND REFER TO CITY OF REVERE AND MASSHIGHWAY		
		BUILD A COMMUTER RAIL STOP CONNECTING WITH WONDERLAND STATION (EXAMINED IN MPO'S LOWER NORTH SHORE TRANSPORTATION IMPROVEMENTS STUDY AND BLUE LINE EXTENSION STUDY)	REFER TO MBTA PLANNING & DEVELOPMENT AND EOTPW		
		STUDY A SAFE BICYCLE ROUTE BETWEEN BOSTON AND REVERE BEACH (EXAMINED IN MPO'S LOWER NORTH SHORE TRANSPORTATION IMPROVEMENTS STUDY)	INFORM MPO AND REFER TO CITIES OF BOSTON AND REVERE		

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
EVERETT DEPARTMENT OF COMMUNITY & ECONOMIC DEVELOPMENT - INTERVIEWED: FEBRUARY 27, 2008					
PROVIDE LATE EVENING/EARLY MORNING SERVICE TO MEET THE NEEDS OF SERVICE INDUSTRY WORKERS	INFORM MPO AND REFER TO MBTA SERVICE PLANNING	PROVIDE SHELTERS AT BUS STOPS	REFER TO MBTA OPERATIONS	MBTA MAINTENANCE FACILITY IS A BURDEN; IT OCCUPIES A LARGE PARCEL OF LAND WHICH THE CITY COULD USE FOR DEVELOPMENT	REFER TO MBTA PLANNING & DEVELOPMENT
PROVIDE SERVICE TO ACCOMMODATE THE NEEDS OF THE ELDERLY, PARTICULARLY FOR SHOPPING AND MEDICAL APPOINTMENTS	INFORM MPO AND REFER TO MBTA SERVICE PLANNING AND OTA	PROVIDE MAP AND SCHEDULE DISPLAYS AT STOPS	REFER TO MBTA PLANNING & DEVELOPMENT AND MBTA OFFICE OF DIVERSITY & CIVIL RIGHTS	CONSTRUCT A COMMUTER RAIL STOP (AT GATEWAY CENTER)	REFER TO MBTA PLANNING & DEVELOPMENT AND MBTA SERVICE PLANNING
EXTEND SERVICE HOURS	REFER TO MBTA SERVICE PLANNING			CONSTRUCT THE URBAN RING	INFORM MPO AND REFER TO EOTPW AND MBTA
PROVIDE SERVICE TO KENMORE SQUARE AND LONGWOOD MEDICAL AREA	INFORM MPO AND REFER TO MBTA SERVICE PLANNING			ASSESS TRAFFIC IMPACTS OF TOBIN BRIDGE TOLL INCREASE AND CONDUCT RECONNAISSANCE OF TRAFFIC IN THE AREA	INFORM MPO (FOR CONSIDERATION IN UPWP) AND REFER TO CITY OF BOSTON AND MASSPORT
PEABODY OFFICE OF COMMUNITY DEVELOPMENT AND PLANNING - SURVEY RESPONSES RECEIVED BY MPO STAFF: MARCH 24, 2008					
PROVIDE PASSENGER SERVICE (LIGHT RAIL LINE) ON THE SPUR FROM PEABODY SQUARE TO SALEM DEPOT	INFORM MPO AND REFER TO MBTA SERVICE PLANNING	TRAFFIC CALMING DOWNTOWN, ON MAIN STREET, AROUND PEABODY SQUARE (PROJECT CURRENTLY UNDER DEVELOPMENT)	INFORM MPO		
PROVIDE DIRECT TRANSIT SERVICE TO BOSTON, CAPE ANN, THE NORTH SHORE, CENTENNIAL PARK, LAHEY CLINIC, NORTHSORE MALL, DOWNTOWN PEABODY, MEDICAL OFFICES, AND SUPERMARKETS	INFORM MPO (FOR CONSIDERATION IN THE SUBURBAN MOBILITY PROGRAM) AND REFER TO MBTA CUSTOMER CARE				
JOHN F. KENNEDY FAMILY SERVICE CENTER - INTERVIEWED: MARCH 27, 2008					
TRAIN BUS DRIVERS IN PROVIDING DIRECTIONS	REFER TO MBTA CUSTOMER CARE				

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
INQUILINOS BORICUAS EN ACCIÓN - INTERVIEWED: APRIL 17, 2008					
MBTA ROUTE 10 AND ROUTE 43 BUSES ARE SLOW	REFER TO MBTA SERVICE PLANNING	PROVIDE SHELTERS AND SCHEDULE INFORMATION AT THE BUS STOPS ON TREMONT STREET	REFER TO MBTA SERVICE PLANNING AND CITY OF BOSTON AND INFORM MPO	IMPROVE SAFETY AT THE CORNER OF TREMONT AND WEST DEDHAM STREETS	INFORM MPO AND REFER TO MBTA SERVICE PLANNING AND BOSTON TRANSPORTATION DEPARTMENT
IMPROVE THE RELIABILITY AND PUNCTUALITY OF THE RIDE	REFER TO MBTA OTA	PROVIDE A SECOND PEDESTRIAN CROSSING ON WEST DEDHAM STREET (ON THE OPPOSITE SIDE OF THE TOWER, WHERE A LOT OF ELDERLY PEOPLE LIVE)	REFER TO BOSTON TRANSPORTATION DEPARTMENT AND EOT PLANNING	ENFORCE SPEED LIMIT AND PROVIDE BETTER SIGNAGE ON WEST DEDHAM STREET	REFER TO BOSTON TRANSPORTATION DEPARTMENT AND EOT PLANNING
PROVIDE BETTER TRANSIT SERVICE, ESPECIALLY FROM MASSACHUSETTS AVENUE TO SOUTH BAY MALL	INFORM MPO AND REFER TO MBTA SERVICE PLANNING	IMPROVE ALBANY STREET AND IMPROVE SAFETY OF CROSSING	INFORM MPO AND REFER TO BOSTON TRANSPORTATION DEPARTMENT AND EOT PLANNING	PROVIDE A SHUTTLE SERVICE TO BACK BAY STATION	INFORM MPO AND REFER TO MBTA SERVICE PLANNING
RESIDENTS ARE PLEASED WITH THE SILVER LINE	REFER TO BOSTON TRANSPORTATION DEPARTMENT, MBTA, AND EOT/PTW	IMPROVEMENTS ON MASSACHUSETTS AVENUE ARE NEEDED (LIGHTING, BETTER SIGNAGE, AND IMPROVED SAFETY OF PEDESTRIAN CROSSINGS)	INFORM MPO, BOSTON TRANSPORTATION DEPARTMENT, AND EOT PLANNING	PROVIDE MORE DISABILITY PARKING NEAR THE BUILDING	REFER TO BOSTON TRANSPORTATION DEPARTMENT AND EOT/PTW
				THE AREA WILL BENEFIT FROM THE SOUTH BAY HARBOR TRAIL	INFORM MPO AND BOSTON TRANSPORTATION DEPARTMENT
EAST BOSTON COMMUNITY DEVELOPMENT CORPORATION - INTERVIEWED: MAY 5, 2008					
		CONNECT THE BLUE LINE TO THE RED LINE AT CHARLES/ MGH STATION	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT	THE INTERSECTION OF BENNINGTON ROAD AND NEPTUNE STREET IS A BOTTLENECK	INFORM MPO AND REFER TO CITY OF BOSTON TRANSPORTATION DEPARTMENT
		CHELSEA STREET BRIDGE REPLACEMENT WILL BURDEN THE COMMUNITY DURING CONSTRUCTION	INFORM MPO AND REFER TO BOSTON TRANSPORTATION DEPARTMENT AND EOT PLANNING	THE INTERSECTION OF BENNINGTON ROAD AND SARATOGA STREET AT ORIENT HEIGHTS NEEDS TO BE IMPROVED	INFORM MPO AND REFER TO CITY OF BOSTON TRANSPORTATION DEPARTMENT
		EXTEND THE BLUE LINE TO LYNN	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT	THE INTERSECTION OF ROUTE 1A AT BOARDMAN STREET NEEDS TO BE IMPROVED	INFORM MPO AND REFER TO CITY OF BOSTON TRANSPORTATION DEPARTMENT
JAMAICA PLAIN NEIGHBORHOOD DEVELOPMENT - INTERVIEWED: MAY 8, 2008					
				ARBORWAY YARD IS A BURDEN, AND ANY DEVELOPMENT THAT TAKES PLACE MUST BE ENVIRONMENTALLY SAFE FOR COMMUNITY USE	INFORM MPO AND REFER TO MBTA PLANNING AND DEVELOPMENT

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
SOUTHWEST BOSTON COMMUNITY DEVELOPMENT CORPORATION - INTERVIEWED: MAY 21, 2008					
PROVIDE MORE FREQUENT SERVICE AND LATE NIGHT AND WEEKEND SERVICE ON THE FAIRMOUNT LINE	INFORM MPO AND REFER TO MBTA SERVICE PLANNING	PROVIDE MORE STOPS ON THE FAIRMOUNT LINE	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT	REDUCE THE FARE TO FAIRMOUNT STATION	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT
IMPROVE ON-TIME PERFORMANCE ON THE FAIRMOUNT LINE	REFER TO MBTA SERVICE PLANNING	IMPROVE THE FAIRMOUNT AND HYDE PARK STATIONS	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT		
INCREASE SERVICE TO READVILLE FOR ACCESS TO INDUSTRIAL JOBS	REFER TO MBTA SERVICE PLANNING				
PROVIDE MORE TRANSIT POLICE ON THE BUSES AND PARTICULARLY AT THE WAITING AREAS (BUS STOPS AND TRAIN STATIONS)	REFER TO MBTA AND CITY OF BOSTON POLICE				
IMPROVE CONDITIONS AT BUS STOPS AND WAITING AREAS	REFER TO MBTA SERVICE PLANNING				
TRAINS IDLING AT READVILLE YARD ARE AN ENVIRONMENTAL BURDEN	REFER TO MBTA PLANNING & DEVELOPMENT				
IMPROVE THE MAINTENANCE OF THE FAIRMOUNT AVENUE BRIDGE	INFORM MPO (FOR CONSIDERATION IN UPWP), AND REFER TO BOSTON TRANSPORTATION DEPARTMENT				
COORDINATED HUMAN-SERVICES TRANSPORTATION PLANNING FORUMS - JUNE 5 AND 9, 2008					
INCREASE AWARENESS OF AND INFORMATION ABOUT EXISTING SERVICES	REFER TO MBTA CUSTOMER CARE AND OTA	MBTA SHOULD CONTINUE TO PURCHASE LOW FLOOR VEHICLES	REFER TO MBTA	IMPROVE SERVICE COVERAGE TO AREAS UNDERSERVED BY THE HUB AND SPOKE NETWORK	INFORM MPO AND REFER TO MBTA SERVICE PLANNING
EXPAND SERVICE TO GEOGRAPHIC AREAS THAT HAVE LIMITED OR NO SERVICE	INFORM MPO AND REFER TO MBTA SERVICE PLANNING	KEEP IMPROVING SYSTEM-WIDE ACCESSIBILITY	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT	ENFORCE PARKING RESTRICTIONS AT BUS STOPS	INFORM MPO AND CITIES AND TOWNS
KEEP VEHICLES CLEAN	REFER TO MBTA	IMPROVE NUMBER, CONDITION, AND PLACEMENT OF BUS SHELTERS	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT	IMPROVE LOCATION OF BUS SHELTERS AND STOPS (MORE NEAR-SIDE STOPS)	INFORM MPO AND REFER TO MBTA SERVICE PLANNING
CONTINUE TO IMPROVE RELIABILITY AND CUSTOMER RELATIONS OF THE RIDE	REFER TO MBTA CUSTOMER CARE AND OTA	IMPROVE COMMUNICATION AND SCHEDULING SYSTEMS	INFORM MPO AND REFER TO MBTA OTA	PROVIDE UNIVERSAL TRAINING AND UNIFORM ACCESSIBILITY ACROSS THE STATE	INFORM MPO

USE APPROPRIATE SIZE AND CAPABILITY VEHICLE	INFORM MPO AND REFER TO MBTA SERVICE PLANNING AND OTA	CONSTRUCT A CIRCUMFERENTIAL LIGHT RAIL LINE CONNECTING COMMUTER RAIL LINES TO IMPROVE MOBILITY	INFORM MPO AND REFER TO MBTA PLANNING & DEVELOPMENT	EXPAND ELIGIBILITY REQUIREMENTS OF DISABILITY-BASED SERVICE TO INCLUDE ELDERLY	INFORM MPO AND OTA
IMPROVE CUSTOMER RELATIONS	REFER TO MBTA CUSTOMER CARE AND OTA			COORDINATE PROVIDERS FOR JOINT PURCHASES	INFORM MPO AND EOTPW
SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
COORDINATED HUMAN-SERVICES TRANSPORTATION PLANNING FORUMS - JUNE 5 AND 9, 2008 (cont.)					
IMPROVE INTERMODAL CONNECTIONS AND BETTER INTEGRATE TRANSIT SERVICES WITH SENIOR HOUSING, LOW-INCOME HOUSING, AND BUSINESSES	INFORM MPO AND REFER TO MBTA SERVICE PLANNING AND OTA			COORDINATE THE MANY SOURCES OF TRANSPORTATION FUNDING FOR HUMAN-SERVICES TRANSPORTATION	INFORM MPO AND EOTPW
REDUCE THE LONGER HEADWAYS TO ENCOURAGE PEOPLE TO USE THE SERVICE	INFORM MPO AND REFER TO MBTA SERVICE PLANNING			PROVIDE COORDINATION OF TRANSPORTATION SERVICES FOR DEPARTMENT OF TRANSPORTATIONAL ASSISTANCE CLIENTS TO ALLOW THEM TO MEET PROGRAM REQUIREMENTS	INFORM MPO AND EOTPW
EXPAND THE GEOGRAPHIC COVERAGE AND SERVICE HOURS OF THE RIDE	INFORM MPO AND REFER TO MBTA SERVICE PLANNING AND OTA			PROVIDE A CATALOG OF SERVICES BY CATEGORY (E.G., WHEELCHAIR-ACCESSIBLE, SERVICE AREA, ETC.) IN ALL FORMATS	INFORM MPO AND EOTPW
PROVIDE MORE TRANSIT SERVICES TO RETAIL CENTERS FOR JOBS, AND INCLUDE RETAILERS IN PLANNING FOR AND COORDINATING THESE SERVICES	INFORM MPO AND REFER TO MBTA SERVICE PLANNING			IMPROVE SERVICE EFFICIENCY BY CHANGING ELIGIBILITY REQUIREMENTS TO PREVENT DUPLICATION OF SERVICES (E.G., COUNCIL ON AGING VEHICLES COULD TRANSPORT PEOPLE WITH DISABILITIES, AS WELL AS ELDERLY PEOPLE, TO MEDICAL APPOINTMENTS)	INFORM MPO AND EOTPW
				COORDINATE AND BRAND SERVICES TO ALLOW FOR EASY RECOGNITION OF SERVICES AVAILABLE. MINIMIZE DUPLICATION OF SERVICES, AND IMPROVE INTERMODAL CONNECTIONS	INFORM MPO AND EOTPW
				PUBLISH TRANSFORM REPORT SUMMARIES IN LOCAL NEWSPAPERS AND PROVIDE COPIES OF TRANSFORM REPORT AT REGIONAL TRANSIT STATIONS	INFORM MPO
				INCLUDE THE VETERANS HEALTH ADMINISTRATION IN OUTREACH EFFORTS	INFORM MPO

HEALTHY MALDEN - INTERVIEWED: JULY 7, 2008

SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP
A NEW FAMILY HEALTH CENTER ON CANAL STREET MAY WARRANT A CHANGE IN EXISTING BUS ROUTES	REFER TO MBTA SERVICE PLANNING			IMPROVE THE SAFETY OF CROSSING THE DOWNTOWN INTERSECTIONS THE LOCATIONS OF SOME BUS STOPS IN DOWNTOWN MALDEN MAKE WALKING TREACHEROUS SENIOR TRANSPORTATION IS LIMITED	INFORM MPO AND REFER TO CITY OF MALDEN INFORM MPO AND REFER TO MBTA SERVICE PLANNING AND CITY OF MALDEN INFORM MPO AND REFER TO CITY OF MALDEN
TRI-CITY COMMUNITY ACTION PROGRAM - INTERVIEWED: DECEMBER 9, 2008					
PROVIDE CIRCUMFERENTIAL TRANSIT TO PROVIDE DIRECT SERVICE BETWEEN CITIES AND TOWNS	INFORM MPO AND REFER TO MBTA SERVICE PLANNING	KEEP IMPROVING SYSTEM-WIDE ACCESSIBILITY	INFORM MPO AND REFER TO MBTA PLANNING AND DEVELOPMENT	PEOPLE PLACED BY THE DEPARTMENT OF TRANSPORTATIONAL ASSISTANCE IN THE TOWNLINE INN HAVE TO WALK WHERE THERE ARE NO SIDEWALKS RESIDENTS OF WEST MEDFORD WILL BE BURDENED BY THE CONSTRUCTION OF THE GREEN LINE EXTENSION, AND CONSEQUENT DEVELOPMENT WILL DIRUPT THE COMMUNITY AND DISPLACE SOME OF ITS RESIDENTS DUE TO BOTH THE CONSTRUCTION AND GENTRIFICATION	REFER TO CITY OF MALDEN INFORM MPO AND MBTA PLANNING & DEVELOPMENT
INCREASE BUS FREQUENCY ON ROUTES THAT PROVIDE ACCESS TO JOBS WITH NON-TRADITIONAL WORK HOURS	REFER TO MBTA SERVICE PLANNING			SOME MEMBERS OF THE COMMUNITY HAVE DIFFICULTY READING AND UNDERSTANDING THE BUS SCHEDULES	INFORM MBTA
RETURN THE BUS ROUTES TO RUN THROUGH MALDEN SQUARE	REFER TO MBTA SERVICE PLANNING AND CITY OF MALDEN				
ADJUST THE PEDESTRIAN PHASE OF THE SIGNAL AT MAIN AND SALEM STREETS	REFER TO CITY OF MALDEN				
MILFORD WOMEN, INFANTS, AND CHILDREN PROGRAM - INTERVIEWED: JANUARY 18, 2009					
PROVIDE TRANSIT SERVICE TO OTHER TOWNS FOR MEDICAL APPOINTMENTS AND JOBS	INFORM MPO AND REFER TO MBTA SERVICE PLANNING, METROWEST RTA, AND CITY OF MILFORD				
MILFORD PLANNING AND ENGINEERING DEPARTMENT - INTERVIEWED: JANUARY 18, 2009					
PROVIDE TRANSIT SERVICE WITHIN MILFORD AND BETWEEN TOWNS	INFORM MPO AND REFER TO MBTA SERVICE PLANNING, METROWEST RTA, AND CITY OF MILFORD	EXTEND FRANKLIN COMMUTER RAIL LINE TO MILFORD	INFORM MPO AND REFER TO MBTA PLANNING AND DEVELOPMENT		

RANDOLPH HOUSING AUTHORITY - INTERVIEWED: MARCH 28, 2009

PROVIDE SERVICE FOR SAME-DAY MEDICAL APPOINTMENTS	INFORM MPO AND REFER TO MBTA OTA				
MODIFY EXISTING BUS ROUTES TO PROVIDE SERVICE TO NEIGHBORHOODS THAT ARE CURRENTLY NOT SERVED BY TRANSIT	INFORM MPO AND REFER TO MBTA SERVICE PLANNING				
SERVICE/MAINTENANCE ISSUES	FOLLOW-UP	CAPITAL ISSUES	FOLLOW-UP	STUDY REQUESTS & OTHER	FOLLOW-UP

128 Business Council - INTERVIEWED: March 20, 2008

INCREASE FREQUENCY OF BUS SERVICE TO WAVERLY SQUARE	INFORM MPO AND REFER TO MBTA SERVICE PLANNING				
PROVIDE TRANSIT SERVICE TO RIVERSIDE AND INCREASE SERVICE ON WINTER STREET TO MEET THE NEEDS OF SERVICE INDUSTRY WORKERS	INFORM MPO AND REFER TO MBTA SERVICE PLANNING				
INCREASE THE FREQUENCY OF WEEKEND AND EARLY MORNING/LATE EVENING BUS SERVICE	INFORM MPO AND REFER TO MBTA SERVICE PLANNING				
PROVIDE COMMUNITY OUT-REACH IN CHURCHES AND SENIOR CENTERS AND PROVIDE SPANISH INTERPRETERS FOR THE EVENTS	INFORM MPO AND REFER TO MBTA SERVICE PLANNING				
PROVIDE TRANSIT SCHEDULES IN SPANISH	INFORM MPO AND REFER TO MBTA SERVICE PLANNING				