



## Access Advisory Committee

to the Massachusetts Bay Transportation Authority

10 Park Plaza, Suite 2150, Boston, MA 02116-3968 • (617) 973-7100  
Fax: (617) 973-8855 • TDD: (617) 973-7089 • E-mail: AACT@ctps.org

### **Vice-Chairman's Report**

**By  
John Kane**

**November 18, 2009**

As you all know Thanksgiving is in eight days. That's why we are having our meeting one week earlier. We also have a quick turnaround for our next meeting, which is December 16.

#### **Here are a few items of interest**

- November 1, the new Massachusetts Department of Transportation (MassDOT) was launched; it begins a new, unified transportation organization in the Commonwealth of Massachusetts; this makes transportation history
- November 2, Governor Patrick presented the five members of the MassDOT Board of Directors who will serve as the governing body of both MassDOT and the MBTA; the MBTA will be part of MassDOT, but will retain a separate legal existence.
- AACT's relationship with the MBTA remains the same; I hope Mr. Folk will elaborate more

- November 9, the MassDOT held a board meeting to address the safety issues by the D'Alessandro Report.
- The report "MBTA Review", which studied the MBTA's financial condition, operations, and organization was released; Governor Patrick requested this report, also called the D'Alessandro Report.
- November 9, the MBTA observed Elevator Week; Ms. Cox, we'd like to hear more on this event
- November 18, today, the Regional Transportation Advisory Council (RTAC) will be having their monthly meeting here today from 3 to 5 PM; we will need to adjourn by 2:50. I will also be attending this meeting. I do apologize for the early adjournment. It is important to be good neighbors and vacate this room immediately. The staff from RTAC needs to set up for their meeting with a short timeframe. Again thank you for your understanding.

Are there any questions?

**MBTA  
DEPARTMENT OF SYSTEM-WIDE ACCESSIBILITY  
FIXED ROUTE REPORT – November 18, 2009**

**KENMORE STATION ELEVATORS OPEN**

While some construction continues, the elevators at Kenmore Station are now open to customers. Kenmore Station is a key transfer station, serving the Boston College (B), Cleveland Circle (C) and Riverside (D) Green Line branches as well as several bus routes. The ongoing construction project is part of the Light Rail Accessibility Program (LRAP). Other access features in the project include tactile warning strips, new escalators, improved lighting, LED signage and new speaker systems. Busway, landscaping and path-of-travel improvements have been made as well.

**MAVERICK STATION ELEVATORS OPEN**

Maverick Station, located in East Boston, is one of the remaining stations to be made accessible and refurbished as part of the Blue Line Modernization Program that began in the late 1990s. In addition to accessibility improvements, the platforms were lengthened to accommodate 6-car trains. Access features include two new elevators, 4 new escalators, tactile platform warnings, new LED signs, new speaker systems, and new stairs. The project also included a dedicated busway for MBTA buses and street level landscaping, path-of-travel, and parking improvements.

**ASHMONT ELEVATORS OPEN**

Ashmont Station is an intermodal station, serving the Red Line subway, the Mattapan Trolley, and buses. A construction contract was awarded in August 2005 for a complete station reconstruction as part of a major transit-oriented development project, which includes new housing, retail, office and mixed-use space. While construction work continues, the elevators from the new busway to the Red Line platforms have been opened; one will allow customers to easily transfer between the Red Line platform and the Mattapan line. The Mattapan line itself underwent extensive renovations over the past several years; 7 of the 8 stops on the line were made accessible.

**MBTA POLICE BUS STOP LAW ENFORCEMENT**

MBTA Transit Police officers continue to issue parking violations for cars parked in bus stops. Since January 2009 MBTA police have issued 1,321 violations. In 2008, 290 violations were written. The violations have occurred in various cities and towns with the most tickets issued in urban areas. T Police also monitor compliance with the state law that bans smoking on MBTA property. During 2009, officers have issued 1,514 smoking violations.

### **SWA-BACK BAY CHARLIECARD OUTREACH PROGRAM**

Staff from the Department of System-Wide Accessibility (SWA) at Back Bay are visiting area Senior Centers and other facilities an average of twice per month to issue Senior, Transportation Access Pass (TAP) and Blind Access CharlieCards to eligible MBTA customers. Outreach events are scheduled for Hingham (November 20); Arlington (December 10); and Lynn (December 15). More information about the events is available at [www.mbta.com](http://www.mbta.com) (select "About the T" and then "Public Meetings"), or by calling the MBTA Customer Support Services Center at 617-222-3200 voice; 617-222-5146 TTY.

### **MBTA BUS OPERATIONS RECERTIFICATION TRAINING**

Bus Operations continues to hold monthly recertification training classes for Operators and other Bus personnel. The training classes include modules and videos illustrating the MBTA's policies on assisting customers with disabilities, service animals, use of ramps and lifts, and other accessibility-related topics.

The next class is scheduled for Tuesday, December 8th at the MBTA's Charlestown Garage. Please contact Laura Brelsford in the MBTA's System-Wide Accessibility Department at 617-222-1688 voice; 617-222-5045 TTY; [lbrelsford@mbta.com](mailto:lbrelsford@mbta.com), if you are interested in attending.

11/18/2009

RIDE REPORT TO AACT COMMITTEE 9/23/09

**DATE:**

**ACTIVITIES:**

10/29/09	Staff participated in the <u>State Auditor Exit Interview.</u>
10/29/,11/2,4,5,6,9/09	Staff conducted Road Observations.
10/30/09	Staff attended the Olmstead Initiatives at Gardner Auditorium It's an important health and human services conference.
	Staff participated in GLSS Site Visit.
11/2/09	MassDOT Begins.
11/3/09	Staff participated in EOEa Transportation Taskforce Meeting at Ashburton Place.

**SERVICE UPDATES:**

Ridership was **up 1.53%** for the month of October compared to October 2009 (from **177,284 to 179,994**), while still maintaining a **zero NA rate**.

October FY10 Complaints **decreased by .10 %** (from 621 to 615).

October FY10 Vehicular accidents **were up 12.7 %** (from 308 to 347).

October FY10 RIDE applications received totaled **3,950**. THE RIDE presently has **64,085** registered customers.