

RIDE REPORT TO AACT COMMITTEE 4/27/11

DATE:

ACTIVITIES:

3/28/11

OTA staff participated in audit of Southeast Regional Transit Authority Paratransit Operations in Fall River and New Bedford.

4/13, 4/14/11

OTA staff, attended National Transit Institute Training on Comprehensive Paratransit Eligibility led by Russ Thatcher and Karen Loesh at Worcester MPO.

4/20/11

OTA Staff and MBTA senior management attended an eligibility presentation at OTA offices.

4/25/11

OTA Staff and MBTA management participated in a conference call with Stratagen to discuss the scheduling software at OTA offices.

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4/26/11

OTA Staff and MBTA management attended a presentation by a software provider at 10 Park Plaza.

ITEMS of NOTE:

- **19.33** % ridership growth in March in comparison to March last year. This represents a rise in ridership of over 40,000 trips from the previous month. This anomaly was due to the very bad weather in February restricting travel.

SERVICE UPDATES:

Ridership was **up 19.33** % for the month of **March** 2011 compared to **March** 2010 (224,813 to **188,403**), while still maintaining a **zero NA rate**.

FY11 March YTD RIDE applications received totaled **11,001**. THE RIDE presently has **71,252** registered customers.