Transportation Access for All

Public Comment and Dialogue Sessions

Governor's Commission to Reform Community, Social Service, and Paratransit Transportation Services

The Commission has been formed to examine and offer suggestions to improve and reform community, social service and paratransit transportation, and will hold a series of six Public Comment and Dialogue sessions across the Commonwealth.

The general public is encouraged to participate in any of these sessions to offer recommendations on the following topics:

- Service improvements or modifications to maintain or enhance current service levels and delivery method while achieving efficiencies and cost-savings;
- Reforms, initiatives or improvements to paratransit services that will enhance the quality, customer-service or efficiency of these services;
- Potential modifications, if any, to existing eligibility processes utilized by the RIDE, Regional Transit Authorities and human service agencies

All meeting locations are accessible to persons with disabilities, and ASL, CART and other assistive listening devices will be available at all meetings. Language interpreter assistance is available with prior notice before each hearing.

If you have any request or require other assistance, please submit your request, one week in advance of the hearing by email to execorder@mbta.com, by phone to 617-222-6260, or by TTY to 617-222-5415.

If you cannot attend, you can also send comments by email, phone, or TTY, as listed above. You can also mail comments to MBTA 45 High Street, 5th Floor c/o E.O. 530, Boston, MA 02110.

Dates, Times and Locations for the Six Public Sessions

September 13 (3-5 PM)

Lawrence Public Library, Auditorium
51 Lawrence Street, Lawrence

September 21 (3-5 PM)
Cape Cod Community College
Tilden Arts Center, Main Theater
2240 Iyannough Road, West Barnstable

October 4 (3-5 PM)
Union Station, Union Hall
34 Washington Square, Worcester

October 12 (3-5 PM)
Pioneer Valley Planning Commission
Conference Room, 2nd Floor
60 Congress Street, Springfield

October 27 (3-5 PM)
Berkshire Regional Transit Authority (BRTA) Intermodal Center
Boardroom, 2nd Floor
1 Columbus Avenue, Pittsfield

November 7 (3-5 PM)
State Transportation Building
Conference Rms. 1, 2, 3 (2nd Floor)
10 Park Plaza, Boston

For directions or other information, please visit the Commission's website at www.mbta.com/execorder530